Community Connections

POLICY AND PROCEDURES

SUPPORTING CONSTITUENTS AND YOUNG PEOPLE TO MOVE HOUSEHOLD ITEMS

POLICY

Community Connections workers will support young people to access and develop resources when needing support to move house. This can be by supporting young people to engage their family and friends in supporting them in the move or by supporting young people to access financial resources to pay the appropriate professionals to move household items.

PROCEDURE

- Workers shall not support young people to move large heavy furniture items and/or whitegoods when shifting house due to the risk of injury.
- If there is an instance in which it is deemed necessary to assist a young person to move large items (for example, in an emergency situation where someone is required to leave an unsafe situation quickly), this is to be brought to a Team Leader and/or Team Meeting for discussion and approval.
- Workers may exercise their own discretion around smaller items.
- Workers are encouraged to err on the side of caution and are encouraged to abstain from any lifting they do not feel comfortable doing.
- Workers should be very conscious about any lifting that may aggravate any pre-existing injuries.
- Workers shall read and follow the Workplace Health and Safety Manual when doing any manual lifting (see Section 1.11 Workplace Heath and Safety).
- When supporting a young person to move household items, workers must take care that all items belong to the young person. Where possible (if applicable) residents must agree that all items are the young person's.