

Community Living Association

Brisbane Emergency Response Outreach Service (BEROS)

Advertisement- Case Management (Outreach Worker)

Brisbane Emergency Response Outreach Service (BEROS) works with young people 12-18 years who are in the care of child safety and are self-placing, sleeping rough and/or couch surfing. BEROS works alongside Brisbane District Child Safety and other key stakeholders to support young people to re-engage in placements/safe housing and their relationship with Child safety- whilst also supporting young people to link in with other support agencies to achieve their goals.

BEROS operates as a 24/7 service:

- Monday to Friday (9am-5pm) outreach case management workers
- Monday- Sunday (6pm-midnight) BEROS street to home workers
- Overnight support for up to 2 nights (7 nights/week)
- Service provided to Brisbane region Child Safety service centres- Chermside, Alderley, Fortitude Valley, Cannon Hill, Mt Gravatt, Inala, Forest Lake
- Office based in Northside of Brisbane/outreach to broader area

BEROS is seeking a highly skilled case manager (outreach worker) to provide support to young people (12-18years) in the care of child safety who are accessing BEROS support services.

Tasks include:

- Providing case management support to young people in the care of child safety (12-18years) who are self-placing and accessing BEROS support services

Support may include:

- o Liaising BEROS street to home & overnight support team/child safety service centres and other significant stakeholders to ensure safety and well-being of young person/s
 - o Meaningful engagement with young person/s
 - o Harm minimisation/safety planning/supporting young person to de-escalate
 - o Outreach to residential placements or addresses/spaces young person/s may be self-placing
 - o Administration/house duties: case notes, critical incident reports and data entry + contributing to house/office space cleaning
 - o Advocacy alongside/on behalf of young person for access to resources
 - o Attendance to stakeholder, family group and high intensity care team meetings
- Being available for weekly team meetings
 - Being available for whole of service monthly team meetings
 - Being available for supervision and informal supervision
 - Being available for regular and ongoing professional development
 - To work as part of the BEROS team (under the CLA principles and policies)
 - Follow directives given by BEROS team leader

Degree in Social Work or Human Services preferred.

For Position description or Selection criteria please contact: reception@communityliving.org.au

Applications close 29/3/2019