

Community Living Association Inc

Brisbane Emergency Response Outreach Service (BEROS)

Case Manager (Outreach Worker)

Role Description

Purpose of Position:

To provide outreach case management/case work support to young people (12-18years) in the care of Brisbane Region child safety who are self-placing, sleeping rough and/or couch surfing and accessing BEROS support services.

Tasks include:

- Providing outreach case management/case work support to young people in the care of child safety (12-18years) who are self-placing and accessing BEROS support services

Support may include:

- Liaising with BEROS street to home & overnight support team/child safety service centres and other significant stakeholders to ensure safety and well-being of young person/s
 - Meaningful engagement with young person/s
 - Harm minimisation/safety planning/supporting young person to de-escalate
 - Outreach to residential placements or addresses/spaces young person/s may be self-placing/living
 - Administration: case notes, critical incident reports and data entry + contributing to house/office space cleaning
 - Advocacy alongside/on behalf of young person for access to resources
 - Attendance to stakeholder, family group and high intensity care team meetings
- Being available for weekly team meetings
 - Being available for whole of service monthly team meetings
 - Being available formal and informal supervision
 - Being available for regular and ongoing professional development
 - Being available for ongoing networking opportunities within the sector: attending interagency meetings both NGO and government
 - Being part of an on call roster to provide support to the overnight teams
 - To work as part of the BEROS team (under the CLA principles and policies)
 - Follow directives given by BEROS team leader

Accountability:

- To the BEROS team leader- Chloe Warrell 0447 385 199