

# Village Housing CRISIS Accommodation Program

## POLICY AND PROCEDURES

### REFERRALS

#### **POLICY**

Social Welfare service providers making referrals to Village Housing CAP property will be:

- Required to demonstrate person meets eligibility criteria.
- That the person will receive support to ensure successful tenancy and support towards future accommodation.
- Where Village Housing is unable to accept a referral, advice will be given on other housing services.

#### **PROCEDURE**

- Social welfare service providers will be required to support person to demonstrate eligibility under Eligibility Policy.
- Social welfare service providers will be required to commit to support person
  - A) to achieve successful tenancy through period of tenancy.
  - B) to achieve future accommodation.