

Village Housing CRISIS Accommodation Program

POLICY AND PROCEDURES

ELIGIBILITY

POLICY

- CLA's CRISIS Accommodation provided under Department of Housing CRISIS Accommodation Program will be restricted to person eligible under CAP guidelines and includes person who are homeless, at risk of homelessness, in crisis or in need of transitional support in the move towards independent living.
- Homeless means those persons who:
 - a) have no shelter and are living in public spaces, in abandoned buildings or out of a car;
 - b) have no permanent shelter and sleeps regularly on the floor or couch, in the garage or under the house of relatives and friends or in crisis shelter;
 - c) live in over-crowded conditions;
 - d) live in shared living arrangements where there is no security or safety; or
 - e) live in a violent household, or in a domestic violence shelter to escape this violence.
- 'At Risk of Homelessness' means those people who are paying 30% or more of their gross household income in rent and who are located with median rents in excess of their total income; that is more than 100% of income is required to access housing and adequate size and standard for the household, or people who are restricted from access to the private housing market.

PROCEDURE

- When a person enquires as to eligibility to access CLA CAP Housing from a CLA worker they will be informed of eligibility criteria as per this policy.
- CLA worker will ensure the eligibility of prospective tenants to the property and refer to the Village Housing worker if there is a vacancy.
- CLA workers will provide ongoing support to the tenant to:
 - a) ensure successful tenancy
 - b) plan towards future accommodation options.